## **Transcript**

Title: Student Success Coach Video

Creator: Learning Design and Innovation Hub and Student Success Coaches

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Audio/video for this transcript available from: <a href="http://commons.swinburne.edu.au">http://commons.swinburne.edu.au</a>



Hi, my name is Mark, this is Judy, and we're here to tell you about Swinburne's Student Success Coaches.

Student Success Coaches are here to do exactly what the name suggests to help learners succeed!

Every learner is different and has different needs. Our Student Success Coaches will help you in any way we can. This doesn't just mean chatting with us to discuss your options. This includes connecting you to a wide range of Swinburne Student Services.

The services we can provide include helping with time management, goal setting, dealing with procrastination, and how to motivate you when you're stuck during your learning journey at Swinburne and lots more!

We can help you plan out your schedule to fit your studies around your lives.

When we catch up, we can look at what's going on for you in your studies and in your life in order to discuss options and available support.

And the great thing about working with student success coaches is it's free

Remember, Student Success Coaches want to help you succeed in your course. There is a student success Coach for each course who can help with your individual needs, and give you tools to help tailor the experience to your requirements.

Use the QR code here or check out the List in Student Success Coaches by Course and find your own Student Success Coach. You can choose to email, text or call.

The key to a winning relationship with a Student Success Coach is to listen to each other - that's what we are here for!

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