

STUDENT SUPPORT SERVICES

STUDENT RESOURCE

swinburne.edu.au/safercommunity

MADE BY THE SAFER COMMUNITY TEAM

Academic Advice and Support

ACADEMIC DEVELOPMENT SUPPORT

Swinburne's academic development advisers can chat to you about any problems you're having and help you work out how to get your studies back on track.

swinburne.edu.au/current-students/student-services-support/study-learning-support/get-study-advice

INDEPENDENT ADVOCACY SERVICE

Swinburne Student Life provides policy advice, support and guidance in academic issues, and advocates for best outcomes in complaints, grievances, appeals and misconduct hearings.

03 9214 5445

studentlife@swin.edu.au

swinburne.edu.au/advocacy

LEARNING AND ACADEMIC SKILLS CENTRE

Visit the LAS Centre for free consultations to improve your academic and language skills. Get advice on essay writing, making presentations, researching and help with exam preparation.

swinburne.edu.au/current-students/student-services-support/study-learning-support/learning-academic-skills-centre

MATHEMATICS AND STATISTICS HELP CENTRE

The Mathematics and Statistics Help (MASH) Centre is a drop-in centre and learning space for students studying in the Faculty of Science, Engineering and Technology (FSET) units who want to ask questions about the maths and stats in their course.

swinburne.edu.au/current-students/student-services-support/study-learning-support/mathematics-statistics-help-centre

PROGRAMMING AND COMPUTER NETWORKING SKILLS

If you're studying Faculty of Science, Engineering and Technology (FSET) units, you can access the Programming helpdesk and the Computer Networks helpdesk and develop your programming and computer networking skills.

swinburne.edu.au/current-students/student-services-support/study-learning-support/programming-computer-networking-skills

THESIS WRITING AND RESEARCH SKILLS

If you're doing a masters by research or a PhD degree, support is available to develop your thesis writing, research and communication skills to help you achieve your academic goals.

swinburne.edu.au/current-students/student-services-support/study-learning-support/thesis-writing-research-skills

STUDY GROUPS

Boost your academic performance by joining a study group of students studying the same unit and course or within the same faculty as you. Study groups can be self-organised or run by your faculty. The Study Group Coordinator can connect you with an appropriate study group if you need help, or you can find one yourself.

swinburne.edu.au/current-students/student-services-support/study-learning-support/get-help-from-other-students

STUDENT SUCCESS COACH PROGRAM

The Student Success Coach program is a free service available to Swinburne vocational education (PAVE) students, including VCAL/VCE students and apprentices. Whether you have issues with your study program, anxiety or stress, financial difficulty or are in need of specialist support, we're here to listen and assist you with a plan.

swinburne.edu.au/current-students/student-services-support/study-learning-support/student-success-coach

Careers and Employability

CAREERS ADVICE

Swinburne offers a range of services, programs and resources to empower you to find career success. If you're a student or recent graduate, you can access an array of resources, such as workshops, events, job-boards and individual support, depending on your level of needs.

swinburne.edu.au/current-students/work-study-opportunities/careers-employment/career-services

ACCESSABILITY CAREERS HUB

If you live with disability, a medical or mental health condition, or have primary carer responsibilities you can use the AccessAbility Careers Hub to develop your career management skills and employability.

swinburne.edu.au/current-students/student-services-support/accessibility-services/use-the-accessability-careers-hub

STUDENT SUPPORT SERVICES

Clubs and Student Organisations

STEM STUDENT GROUPS

Faculty groups are an ideal way for students in the Faculty of Science Engineering and Technology to network, make friends and build job-ready skills. There are several faculty groups available, such as Engineers without Borders and Women in STEM.

swinburne.edu.au/science-engineering-technology/current-students/student-groups

STUDENT CLUBS

Joining a club is a great way to make new friends outside of the classroom. Through joining a club, you will meet like-minded people who are into the same things that you are. You will also learn new skills to add to your CV by doing the things that you love.

studentlife.swinburne.edu.au/clubs/search?_ga=2.126104777.551705864.1575859243-1370068992.1565747914

STUDENT REPRESENTATIVE COUNCIL

The Swinburne Student Representative Council (SRC) is a student group, elected to sit on Council, boards and committees at Swinburne. Representatives function as a bridge between students and staff to share information and ideas to improve the university experience.

swinburne.edu.au/current-students/campus-life/student-organisations/src

STUDENT UNION

Student union groups are a great way to get involved with the issues you care about and include groups such as the Queer Collective, Women's Collective and Indigenous Collective.

ssu.org.au/about-the-union/your-collectives

Equity

ACCESSABILITY

AccessAbility services advises students who have a disability, medical or mental health condition, or are a primary carer for someone on what reasonable adjustments can be made to ensure equal opportunity to access and participate in their education at Swinburne.

03 9214 5234

swinburne.edu.au/accessability

SPECIAL CONSIDERATION AND EXTENSIONS

At Swinburne, we offer special consideration to help you continue your progress should unfortunate circumstance occur. It exists to enable you to maintain an academic progress in the event of extremely difficult circumstances. If your preparation for an in-semester assessment task is affected by illness or other extraordinary circumstances outside your control, you may apply in advance for an extension to the due date. Extensions are generally granted up to a maximum of seven days. In very special circumstances a longer extension may be given.

swinburne.edu.au/current-students/student-services-support/special-consideration-extensions

Diversity

INDIGENOUS STUDENT SERVICES

Located in the Moondani Toombadool Centre to support Indigenous students, including on-campus, online and community learners, to be in control of their own studies. The Hawthorn Campus also has an Indigenous Student Lounge located at TB 218.

03 9214 8481

indigenoustudents@swin.edu.au

swinburne.edu.au/about/our-university/indigenous-matters/indigenous-student-support

INTERNATIONAL STUDENT ADVISORY AND SUPPORT

The International Student Advisory and Support team provides advice and support to international students with all aspects related to living and studying in Melbourne. You can also contact an International Student Advisor if you are in need of short-term or emergency accommodation support and after-hours assistance by emailing accommodation@swin.edu.au.

03 9214 6741

swinburne.edu.au/current-students/student-services-support/support-for-international-students

GENDER AGENDA

A student-led, staff-supported social support group for trans and gender diverse students. The group organises learning sessions and guest speakers for the benefit of its members and the community.

genderagenda@swin.edu.au

studentlife.swinburne.edu.au/Clubs/genderagenda

SWINBURNE ALLY NETWORK

Composed of LGBTIQ+ identifying and non-identifying staff and students who champion inclusion at Swinburne. The group contributes to the design and implementation of the Swinburne's LGBTIQ+ inclusion programs and organises events and learning sessions that raise awareness of LGBTIQ+ issues and celebrate our inclusive workplace.

allynetwork@swin.edu.au

Financial and Accommodation Support

ACCOMMODATION INFORMATION

Access information for on and off campus, short and long-term accommodation for Swinburne students.

swinburne.edu.au/current-students/student-services-support/accommodation

ELITE ATHLETE SUPPORT

If you're an elite or emerging athlete, Swinburne can help you achieve your goals without the stress of juggling all your study commitments around a busy schedule. This can come in the form of study support and financial assistance.

swinburne.edu.au/current-students/student-services-support/elite-athletes

STUDENT SUPPORT SERVICES

FINANCIAL ADVICE

A student equity advisor can help you budget, apply for grants, source emergency financial assistance, arrange payment plans and provide accommodation support if you're a vocational education student. They may also be able to assist you if you're unable to afford books and equipment.

03 9214 8882

equity@swin.edu.au

swinburne.edu.au/current-students/student-services-support/financial-support-advice

STUDENT EMERGENCY FUND

The Student Emergency Fund has been established to support students who have been impacted by an emergency such as a bush-fire, drought or health pandemic.

swinburne.edu.au/study/options/scholarships/411/swinburne-student-emergency-fund

Facilities

GENDER NEUTRAL BATHROOMS

Gender neutral bathroom for students who identify as transgender or queer are available across Swinburne.

swinburne.edu.au/about/campuses-facilities/facilities-services/gender-neutral-bathrooms-safe-spaces

SAFE SPACES

The Swinburne Student Union hold collectives that represent the Queer community, women, Indigenous, Ethnocultural and students with disabilities. The Women's Space is a supportive space for female students to feel safe on campus.

The Queer Space provides a similar atmosphere for our LGBTIQ community. Both areas are filled with couches, desks and plenty of friendly faces. So if you want to chill out, study or you're just keen for a chat, drop by Level 2 of the AD Building on the Hawthorn campus.

ssu.org.au/about-the-union/your-collectives

SPECIALIST FACILITIES

Swinburne University of Technology supports innovative, leading-edge research with outstanding research facilities.

swinburne.edu.au/research/strengths-achievements/specialist-facilities

Health and Wellbeing

CRISIS LINE - OUT OF HOURS

The Swinburne crisis line is available to help 24 hours a day on weekends and public holidays, and outside business hours on weekdays (before 9am and after 5pm).

Call 1300 854 144

Text 0488 884 145

HEALTH SERVICE

Access a broad range of health and wellbeing services, including nurses, doctors and physiotherapists. Register and make an appointment with the health service.

03 9214 8483

swinburne.edu.au/current-students/student-services-support/health-wellbeing/services

STUDENT COUNSELLING

If you are struggling with a personal, emotional or mental health difficulty, whether related to your studies or your life away from university, counselling may help. Specialist support is available for those affected by sexual assault, family violence and drug and alcohol use. Register and make an appointment with the counselling services at Wellbeing.

03 9214 8483

swinburne.edu.au/counselling

IT Support

STUDENT SYSTEMS, HARDWARE AND SOFTWARE SUPPORT

Need help with your password? Having trouble connecting to Wi-Fi or your student email? Need computer or technical assistance? Want to know how to access free software? Swinburne's friendly and tech-savvy team are here to help you with all your IT needs.

03 9214 5000

swinburne.edu.au/current-students/student-services-support/study-learning-support/student-systems-hardware-software

Legal

LEGAL ADVICE

If you need confidential advice and assistance with a legal issue, Swinburne Student Life can assist you. Several legal firms located near Swinburne campuses can provide up to three hours of free advice to currently enrolled students. You must complete and submit the Application for legal assistance form when requesting a referral.

03 9214 5445

legaladvice@swin.edu.au

swinburne.edu.au/current-students/student-services-support/legal-advice-for-students

Mentoring Support

MENTORING PROGRAM

As a Swinburne student, you can access our Peer Mentoring Program. Swinburne mentors are experienced students from your course or faculty. They can help you develop the skills you need to succeed at university and provide advice on becoming part of the Swinburne community. They can also put you in touch with any services or support networks that you might need.

swinburne.edu.au/current-students/student-services-support/find-a-mentor

STUDENT SUPPORT SERVICES

Safety

SAFER COMMUNITY

Safer Community offers advice, support, intervention, and risk management for students who experience or witness inappropriate, concerning or threatening behaviours on or off campus. You can get in touch with the team by email or via the online reporting form:

safercommunity@swin.edu.au

swinburne.edu.au/incident-reporting-form

swinburne.edu.au/safercommunity

Security

SWINBURNE SECURITY

Contact campus security services for emergencies on campus, after hours assistance or for a security escort.

03 9214 3333

Spiritual Care

MULTI FAITH CENTRE

The Multi Faith Centre on Hawthorn campus provides faith rooms suitable for prayer, meditation and reflection. It can be used for group or individual prayer, or simply serve as a place for quiet thought. This facility is here for people of all faiths or with no faith. We also have Interfaith, Christian, Hindu, Muslim and Jewish chaplains at the center providing spiritual care for all, irrespective of belief.

chaplaincy@swin.edu.au

swinburne.edu.au/current-students/student-services-support/spiritual-care